Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Reyes Care Home	CHAPTER 100.1
Address: 94-931-A Lumihoahu Street, Waipahu, Hawaii 96797	Inspection Date: October 24, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG#1 – No date on physical exam. Unable to determine if timely annual physical was completed. SCG#2 and SCG#3 – Missing proof of initial 2-step TB test.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG#1 – No date on physical exam. Unable to determine if timely annual physical was completed. SCG#2 and SCG#3 – Missing proof of initial 2-step TB test.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus. FINDINGS Resident #1: Low-salt diet menu not available. Resident #2: Diabetic diet menu not available.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1: Low-salt diet menu not available. Resident #2: Diabetic diet menu not available.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1- Special diet order (low-salt diet) not being provided as ordered by physician. Regular diet being provided. Resident #2 – Special diet order (diabetic diet) not being provided as ordered by physician. Regular diet being provided as ordered by physician. Regular diet being provided.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. FINDINGS Expired bottled food items stored in food pantry: peanut butter (expired 3/24/16), Country Pumpkin Butter (expired 9/6/16), and minced ginger (8/15/14). A bag of onions stored on the floor in the food pantry.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Residents' medications stored unsecured on primary care giver's (PCG) kitchen table in separate dwelling from residents.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-15 Medications. (g) All medication orders shall be reevaluated an physician or APRN every four months or as ophysician or APRN, not to exceed one year. FINDINGS Resident #1 – Medication order unavailable for cap every 6 hours as needed for itching, rash medication administration record (MAR).	ordered by the DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Medication order unavailable for "Benadryl 1 cap every 6 hours as needed for itching, rash", as labeled on medication administration record (MAR).	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (e) Residents who are incontinent shall be bathed or cleaned promptly upon voiding and soiling. All soiled items shall be segregated and appropriately stored until they can be properly cleaned. FINDINGS Resident #1 – Clothes and bed linens not cleaned and changed promptly upon voiding in bed.	PART 1 DID YOU CORRECT THE DEFICIENCY? THIS DEFICIENCY WAS CORRECTED DURING THE INSPECTION.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (e) Residents who are incontinent shall be bathed or cleaned promptly upon voiding and soiling. All soiled items shall be segregated and appropriately stored until they can be properly cleaned. FINDINGS Resident #1 – Clothes and bed linens not cleaned and changed promptly upon voiding in bed.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(8) During residence, records shall include:	PART 1	
Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	
FINDINGS Resident #1 — Physician visits on 11/15/18, 11/23/18, and 1/9/19 were not documented in progress notes.	CORRECTED THE DEFICIENCY	

§11-100.1-17 Records and reports. (b)(8) During residence, records shall include: Notation of visits and consultations made to resident by FUTURE PLAN	Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)	
other professional personnel as requested by the resident or the resident's physician or APRN; FINDINGS Resident #1 - Physician visits on 11/15/18, 11/23/18, and 1/9/19 were not documented in progress notes. USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	During residence, records shall include: Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN; FINDINGS Resident #1 – Physician visits on 11/15/18, 11/23/18, and	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Progress a more ofter resident's any change behavior action take immediate FINDING Resident fall was a May 2019 Resident a "regular"	notes that shall be written on a monthly basis, or in as appropriate, shall include observations of the response to medication, treatments, diet, care plan, ges in condition, indications of illness or injury, patterns including the date, time, and any and all en. Documentation shall be completed ely when any incident occurs; SS #1 – Resident fell in bedroom on 5/7/19, however, ot documented in the resident's progress notes for	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – Resident fell in bedroom on 5/7/19, however, fall was not documented in the resident's progress notes for May 2019. Resident #1 – Diet type was incorrectly documented as "regular" on monthly progress notes from April 2019 to present. Resident's physician prescribed diet is low-salt diet.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; FINDINGS Water hose on the ground obstructing the emergency exit pathway.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

S11-100.1-23 Physical environment. (g)(3)(A)

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Fire drill not performed between 1/5/19 and 9/31/19. Duration of fire drill performed on 9/31/19 not documented.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(1)(A) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Housekeeping:	PART 1 THIS DEFICIENCY WAS CORRECTED DURING THE INSPECTION.	
A plan including but not limited to sweeping, dusting, mopping, vacuuming, waxing, sanitizing, removal of odors and cleaning of windows and screens shall be made and implemented for routine periodic cleaning of the entire Type I ARCH and premises; FINDINGS Bedroom #3 – Strong, foul odor in bedroom.		

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§11-100.1-23 Physical environment. (h)(1)(A) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 FUTURE PLAN	
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Licensee's/Administrator's Signature:	
Print Name:	
Date:	
Date.	